



Ethics Evening: The Use of Technology in Therapy

PROVISIONAL PROGRAMME

Friday, 16 August 2019
Presenter: Matty van Niekerk

16:50- 17:00 **Welcome and Registration**

17:00 – 18:15 **Protection of Personal Information Act (POPIA) and Promotion of Access to information Act (PAIA) 75min**

POPIA confers protections to consumers of which healthcare practitioners need to be aware. These protections relate to 5 actions that could occur in relation to information, i.e. collecting, storing, transforming, sharing and destroying information. Consumers also have the right to access their information and thus POPIA and PAIA need to be read together to fully understand consumers' rights in relation to their information. Practitioners also need to be aware that with the appointment of the Information Regulator, the POPIA is close to coming into full effect and thus compliance is necessary. The Act prescribes penalties for non-compliance. The purpose of this presentation is to illustrate similarities and differences between existing HPCSA guidelines regarding consumers' information so as to aid compliance with the legislation. Some practical guidance regarding access to information will also be given to ensure that practitioners do not inadvertently deny access to information

18:15 - 18:35 **Break (Refreshments and light meal)**

18:35 - 19:05 **Digital record keeping (30min)**

While the HPCSA guidelines are clear regarding paper-based documentation, there is insufficient guidance regarding digital record-keeping, particularly in view of recent developments regarding data security and the protection of personal information.

19:05 - 19:50 **Social media (45min)**

The HPCSA is in the process of publishing guidelines regarding social media and healthcare practitioners. The purpose of this presentation is to highlight practical issues to enable practitioners to avoid the pitfalls of social media.

19:50 - 20:20 **Telemedicine (30min)**

The high-profile case of Prof Tim Noakes highlighted the need for practitioners to act circumspectly when interacting with consumers using digital and social networking platforms. While Prof Noakes' case differentiated between specific and general information, this may not be clear-cut and this presentation aims at providing practical guidelines to practitioners.

20:20 – 20:30 **Closure and workshop evaluation**